



# Iowa Department of Human Services

Terry E. Branstad  
Governor

Kim Reynolds  
Lt. Governor

Charles M. Palmer  
Director

November 7, 2013

Date Complaint Received:	11/5/13
Complaint Received By:	unknown
Provider Name and Location:	Jamie Johnson-Jones 4708 NE Hayes Drive Ankeny, IA 50021

Complaint: The Department received a complaint concerning inadequate supervision and care of a child.

Rule Basis: 110.5 (9) a, c; 110.5 (1) d

Findings: Unsubstantiated

Resolution: Complaint check was completed on November 7, 2013. This worker did not observe any concerns regarding supervision or care of the children during this visit. There are no findings to substantiate the alleged complaint. A full spot check was also conducted at this time; provider was in compliance.

If you have any questions regarding this matter feel free to contact me at 515-993-1742 or email address [mcrawfo@dhs.state.ia.us](mailto:mcrawfo@dhs.state.ia.us).

Sincerely,

Melissa Crawford  
Social Worker